

Reconditioned

Tribute to B.M.C. Distributor. Poor Mr. Preston (24 April). Last summer my six-year-old M.G. 1¼-litre ran its bearings through lack of oil (loose sump nuts) whilst on holiday in Pembrokeshire. A telephone call to the Swansea distributors resulted in a reconditioned engine being delivered within four hours to Tenby, 60 miles away, and my car was on the road again the next day. This engine had the same fault as Mr. Preston's, and was immediately replaced free of all charge to myself by the distributors, C. K. Andrews, Ltd. This second replacement engine also gave the same trouble, and upon subsequent inspection by a works engineer, was removed, and yet another one fitted, again at no expense to myself. This third engine runs perfectly. There have been no arguments, and the work was carried out most expeditiously.

Mr. D'Aeth's experience (10 April) and my own seem to show that B.M.C. and its distributors, at least, have developed a lively sense of service to the customer. I should perhaps add that I did not purchase this or in fact any other car from these B.M.C. dealers, but, in view of the foregoing, will undoubtedly do so one day.

Swansea, Glamorgan.

T. W. STONE.
